

DENET STORAGE PURCHASE TERMS

Last amended: May 25, 2026

These DeNet Storage Purchase Terms (the “Terms”) are published on <https://mobile.denet.app/> (the “Storage Site”) and regulate your acquisition and use of paid storage capacity (“Storage”, as further defined below) from DeNet Pte. Ltd., a private company incorporated under the laws and regulations of Singapore, UEN: 202529092G, addressed at 10 Anson Road, #20-05, International Plaza, Singapore 079903 (the “Company”).

By purchasing, activating, or using Storage, you confirm that you have read, understood, and agreed to these Terms. You acknowledge and accept the associated risks, including but not limited to the non-custodial and encrypted nature of the service, the possibility of permanent loss of access to your data, and the non-refundable nature of the payments.

Users also acknowledge that these Terms may be amended at the Company’s sole discretion. Updated versions of the Terms will be published on the Storage Site with the latest amendment date indicated. The Company is not obligated to provide personal notification of such amendments, and users are responsible for regularly reviewing the Terms to stay informed about any changes. Amendments apply prospectively and do not retroactively affect transactions already completed.

By confirming a purchase of Storage on the Storage Site, you confirm your acceptance of these Terms and explicitly agree to comply with all terms and conditions outlined in this document.

BY PURCHASING OR USING STORAGE, YOU ACKNOWLEDGE AND AGREE THAT STORAGE IS A FUNCTIONAL SERVICE THAT PROVIDES ACCESS TO DECENTRALIZED DATA-STORAGE CAPACITY WITHIN THE DENET ECOSYSTEM. STORAGE DOES NOT CONSTITUTE AN INVESTMENT, FINANCIAL ASSET, SECURITY, OR INSTRUMENT OF ANY KIND, AND IS NOT ACQUIRED WITH ANY EXPECTATION OF PROFIT, FINANCIAL RETURN, OR APPRECIATION IN VALUE.

THE STORAGE SERVICE IS PROVIDED ON A NON-CUSTODIAL BASIS. YOUR DATA IS ENCRYPTED ON YOUR DEVICE USING A KEY UNDER YOUR EXCLUSIVE CONTROL. THE COMPANY CANNOT ACCESS, DECRYPT, RESET, OR RECOVER YOUR DATA OR YOUR ENCRYPTION KEY. LOSS OF YOUR KEY OR CREDENTIALS MAY RESULT IN PERMANENT AND IRREVERSIBLE LOSS OF ACCESS TO YOUR DATA.

1. Terms and Definitions

To ensure clarity and consistency in understanding, the following terms are defined as they are used throughout this document:

“Account” means the user account or wallet through which a user accesses the Applications, purchases Storage, and manages stored data within the DeNet Ecosystem.

“Applications” means the mobile and other applications for decentralized storage of data made available by the Company, including via the App Store, Google Play, the Android APK, and any desktop versions, together with the Storage Site.

“Content” or “User Content” means any files, data, documents, media, or other materials that a user uploads to, stores in, or shares through the Storage service.

“Datakeeper” means a participant in the DeNet Ecosystem who contributes storage space and on whose infrastructure encrypted data blocks may be distributed and stored.

“DeNet Ecosystem” means the Storage Site, Site, Applications, the underlying decentralized storage protocol, and other platforms and tools developed by the Company and its affiliates.

“DeNet Token” or “Token” means a native utility or limited-purpose digital payment token (as such term may be understood under applicable law), if and to the extent issued, designed solely for use within the DeNet Ecosystem. For the avoidance of doubt, the DeNet Token does not constitute and is not intended to constitute an investment product, security, derivative, collective investment scheme, or any other regulated financial instrument.

“Encryption Key” means the cryptographic key, seed phrase, password, or other credential used to encrypt and decrypt a user’s Content, which is generated and held under the exclusive control of the user.

“Free Allowance” means the amount of complimentary storage capacity made available to users at no charge from time to time, as displayed within the Applications, subject to change at the Company’s discretion.

“Storage”, “Storage Capacity”, or “Storage Plan” means the paid data-storage capacity made available to a user within the DeNet Ecosystem in exchange for payment, in the volumes and on the terms displayed on the Storage Site or within the Applications, measured using decimal units (1 GB = 1,000 MB; 1 TB = 1,000 GB).

“Site” means the online platform accessible at <https://denet.pro>, including all its web pages, features, services, content, tools, and resources available to users.

“Subscription” means a Storage Plan that, where offered on a recurring basis as indicated on the Storage Site or within the Applications, renews automatically for successive periods until cancelled, on the billing cycle and at the price displayed at the time of purchase. Whether any given Storage Plan is provided as a Subscription is determined by the Storage Site or the Applications at the time of purchase.

“Terms” means the rules and conditions governing the purchase and use of Storage set out in this document.

“User” or “you” means any individual or entity that purchases, activates, or uses Storage.

2. General Information

Based on the current concept of the DeNet Ecosystem, the purchase of Storage entitles a user to allocated decentralized data-storage capacity within the DeNet Ecosystem, enabling the user to store, back up, and privately share data through the Applications, subject to these Terms and to the technical, operational, and ecosystem rules in effect from time to time.

3. Storage Service Description

3.1. Definition and Functions

DeNet Storage is a decentralized, non-custodial data-storage service. Uploaded files are split into blocks (currently one (1) megabyte each), encrypted on the user's device using the user's Encryption Key, and distributed across multiple Datakeepers worldwide. As a result, neither the Company nor any individual Datakeeper can view, access, or decrypt a user's Content.

The Storage service is made available through the Applications and is intended for lawful personal and business use cases, including the storage of personal media, documents, and files, automated backups, and private file sharing.

3.2. Evolving Nature

Users recognize that the Storage service is provided during the active stage of development of the DeNet Ecosystem and that its features, technical specifications, capacity tiers, pricing, and other characteristics may change, evolve, or be discontinued over time. Such changes will apply prospectively and will not alter the volume of Storage already validly purchased for the then-current paid period, except as required for technical, security, regulatory, or ecosystem-sustainability reasons.

4. Storage Plans, Capacity and Term

The Storage Plans available from time to time, together with their contents (including storage capacity, included features, and validity or billing period), prices, applicable taxes and fees, accepted payment methods and currencies, supported networks, the Free Allowance, and any discounts or promotions, are determined solely by the Company and are set out on the Storage Site and within the Applications, as updated from time to time. Such commercial terms are incorporated into and form an integral part of these Terms. To the extent of any inconsistency between these Terms and the commercial terms displayed at the point of purchase, the latter shall prevail in respect of those commercial matters.

The purchase model applicable to each Storage Plan — including whether it is provided as a one-time purchase, a recurring Subscription, or on a capacity- or usage-based basis, together with its validity or billing period, any automatic renewal, and the applicable cancellation terms — is as displayed on the Storage Site or within the Applications at the time of purchase, and governs that purchase. The provisions of these Terms relating to

subscriptions and automatic renewal apply only where, and to the extent that, a Storage Plan is presented as a recurring Subscription at the point of purchase.

Storage Capacity is measured using decimal units as defined above. Capacity consumed is calculated on the basis of the encrypted data stored, which may differ from the nominal size of the original files.

Purchased Storage is made available for use for a fixed maximum period of ten (10) years from the date of activation, unless a different period is displayed on the Storage Site or within the Applications at the time of purchase. The purchased Storage volume may be expressed on the Storage Site as a capacity unit or as a combined capacity-and-duration unit (for example, terabyte-years (TBY)), and is consumed in accordance with the consumption mechanic described above and as further specified on the Storage Site.

The user may consume the purchased Storage volume only within the applicable period. Any portion of the purchased Storage volume that has not been consumed by the end of that period is automatically annulled and forfeited upon its expiry, and shall not be refunded, credited, carried over to any new or renewed plan, or extended. For the avoidance of doubt, the purchase confers no right to use, transfer, or recover any unused Storage volume after expiry of the applicable period.

Where a Storage Plan is offered as a Subscription, it renews automatically at the end of each billing period at the then-current price, unless cancelled in accordance with these Terms before the renewal date.

The Company may, at its sole discretion and with prospective effect only, add, modify, suspend, or discontinue any Storage Plan, capacity tier, or price. Any such change takes effect upon publication on the Storage Site and applies only to future purchases or renewals; it does not affect the capacity already paid for in respect of the then-current period.

5. Purchase and Payment Terms

5.1. Price and Discounts

The price of each Storage Plan is as displayed on the Storage Site or within the Applications at the time of purchase. The applicable price, including any taxes and fees where shown, is presented to the user before the user confirms payment.

Discounts, promotions, or referral benefits, if any, apply only as expressly set out on the Storage Site at the time of purchase, subject to the conditions stated there.

5.2. Payment Methods and Accepted Currencies

Subject to technical availability and the Company's discretion, Storage may be paid for in fiat currency and/or cryptocurrency, using the payment methods, currencies, and supported networks made available on the Storage Site or within the Applications at the time of purchase.

Fiat payments may be processed by third-party payment service providers. Such payments are additionally subject to the terms, conditions, and privacy policies of the relevant provider, and the Company is not responsible for the acts or omissions of any such provider.

Where payment is made in cryptocurrency, specific payment instructions, including wallet addresses, supported networks, and transaction requirements, are displayed during checkout and must be followed precisely. Payments sent using unsupported networks, incorrect addresses, or otherwise not in accordance with the provided instructions may result in permanent loss of funds and are made entirely at the user's own risk. Blockchain transactions are irreversible.

Where purchases are completed through the Apple App Store or Google Play in-app purchase mechanisms, such transactions are additionally governed by, and any refunds are handled in accordance with, the policies of the relevant platform.

5.3. Transaction Fees and Taxes

Users are solely responsible for all taxes, duties, and similar charges arising from the purchase or use of Storage, except for taxes based on the Company's net income.

Users are solely responsible for all third-party fees and charges incurred in connection with payment, including, without limitation, blockchain network (gas) fees, validator or miner fees, wallet, exchange, conversion, and card-processing fees, and slippage. All such fees are non-refundable and borne entirely by the user, irrespective of whether a transaction is successfully completed, delayed, rejected, reversed, or otherwise fails.

Users acknowledge the inherent risks of acquiring, holding, converting, or transferring cryptocurrency, including price volatility, transaction delays, network congestion, smart-contract risk, and irreversible loss of funds. The Company is not responsible or liable for any such losses, costs, fees, or exchange-rate fluctuations.

6. Activation and Provision of Storage

Following the successful completion of payment — meaning, in the case of cryptocurrency, that the payment is irrevocably confirmed on the relevant blockchain, and, in the case of fiat, that the payment is confirmed by the payment service provider — the purchased Storage Capacity is credited to the user's Account.

Users are solely responsible for ensuring that the Account and any connected wallet used at the time of purchase are valid, accessible, properly configured, and under their exclusive control.

Provision of the purchased Storage Capacity to the user's Account constitutes full and final fulfilment of the Company's obligations in respect of that purchase.

7. Renewal, Cancellation and Expiry

The billing model, term, automatic renewal (if any), and cancellation terms applicable to each Storage Plan are those displayed on the Storage Site or within the Applications at the time of purchase. Where a Storage Plan is a Subscription, it renews automatically unless cancelled before the applicable renewal date. Users may cancel renewal at any time through the Applications or by contacting the Company; cancellation takes effect at the end of the then-current paid period, and the user retains access to the purchased capacity until then.

Upon expiry of the maximum period for which Storage was purchased, any unused Storage volume is automatically annulled and forfeited as described under Storage Plans, Capacity and Term above. Upon expiry or non-renewal of a paid Storage Plan, the user's stored data may exceed the Free Allowance; in such case the Company may, after a grace period and reasonable prior notice (as further specified on the Storage Site or within the Applications), restrict uploads, suspend access to, and ultimately delete data exceeding the available capacity. Users are solely responsible for downloading or backing up their data before expiry.

DELETION OF DATA FOLLOWING EXPIRY, NON-RENEWAL, OR TERMINATION IS IRREVERSIBLE. THE COMPANY SHALL HAVE NO OBLIGATION OR ABILITY TO RECOVER DELETED DATA.

8. Encryption, Keys and Data Security

The Storage service is non-custodial. The user's Content is encrypted on the user's device using the Encryption Key, which is generated and held under the user's exclusive control. The Company does not custody, control, store, or have access to users' Encryption Keys, seed phrases, passwords, or unencrypted data.

THE COMPANY CANNOT DECRYPT, RESET, RESTORE, OR RECOVER A USER'S ENCRYPTION KEY OR CONTENT. LOSS, DISCLOSURE, OR COMPROMISE OF THE ENCRYPTION KEY OR ACCOUNT CREDENTIALS MAY RESULT IN PERMANENT AND IRREVERSIBLE LOSS OF ACCESS TO STORED DATA, FOR WHICH THE COMPANY BEARS NO LIABILITY.

Users are solely responsible for safeguarding their Encryption Key and credentials and for maintaining independent backups of important data. The Storage service should not be relied upon as the sole copy of irreplaceable data.

While the decentralized architecture is designed to enhance resilience and security, no storage system can guarantee permanent, uninterrupted, or error-free availability. Users acknowledge the inherent risks of decentralized networks, including node unavailability, network congestion, protocol upgrades, software errors, and potential data loss or corruption.

9. Acceptable Use and Prohibited Content

The user retains all rights in, and is solely responsible for, the Content they store or share. By using the Storage service, the user represents and warrants that they have all necessary rights to the Content and that the Content and its use comply with all applicable laws and these Terms.

Users must not upload, store, share, or transmit any Content, or use the Storage service, in any manner that:

- is unlawful, fraudulent, defamatory, or infringes the intellectual property, privacy, or other rights of any third party;
- constitutes, contains, or facilitates child sexual abuse material, content that sexualizes minors, or any other content prohibited by law;
- contains malware, viruses, or code designed to disrupt, damage, or gain unauthorized access to any system;
- violates applicable sanctions, export-control, anti-money-laundering, or counter-terrorism-financing laws; or
- is intended to harass, threaten, defraud, or harm others, or to circumvent these Terms or the technical limits of the service.

Because Content is encrypted under the user's exclusive control, the Company generally cannot inspect stored Content. However, the Company reserves the right, where it becomes aware of suspected unlawful use or a violation of these Terms (including through a valid legal request or abuse report), to suspend or terminate the relevant Account and/or restrict access, to the extent technically possible, and to cooperate with lawful requests from competent authorities.

10. Service Availability and Disclaimers

THE STORAGE SERVICE, THE APPLICATIONS, AND THE STORAGE SITE ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, UNINTERRUPTED AVAILABILITY, OR DATA INTEGRITY, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW.

The Company does not guarantee that the service will be uninterrupted, timely, secure, or error-free, and may carry out maintenance, updates, or modifications that temporarily affect availability. The service may include beta or experimental features that are provided without warranty.

11. No Refund

Except as expressly provided in these Terms or required by mandatory applicable law, all purchases of Storage are final and non-refundable. To the extent the user benefits from

non-waivable statutory consumer rights in their jurisdiction, nothing in these Terms limits those rights.

Subject to the foregoing, the Company does not provide refunds for:

- **Non-Use or Partial Use:** a user's decision not to use, or to only partly use, purchased Storage;
- **Temporary Unavailability:** downtime due to maintenance, updates, technical issues, or force majeure;
- **Bugs, Errors, or Malfunctions:** malfunctions or unintended behaviour of the service, whether caused by internal or external factors;
- **Price or Exchange-Rate Fluctuations:** changes in fiat exchange rates, cryptocurrency or stablecoin values, or service pricing;
- **External Factors & Third-Party Failures:** issues caused by third-party services, including blockchain congestion, validator failures, wallet incompatibilities, payment-processor decisions, or network delays;
- **Incorrect User Actions:** user error, including incorrect wallet addresses, misconfiguration, loss of the Encryption Key, or failure to follow instructions;
- **Security Incidents & Hacks:** losses arising from phishing, unauthorized access, or compromised keys or credentials;
- **Regulatory or Legal Changes:** changes in law or regulation affecting the availability, use, or functionality of the service;
- **Suspension or Termination:** restriction, suspension, or termination of access due to a violation of these Terms; and
- **Dissatisfaction with Performance:** subjective dissatisfaction with the service's performance, functionality, or expected outcomes.

Transaction and network fees are non-refundable in all cases, as set out under Transaction Fees and Taxes above.

12. Restrictions on Purchase

12.1. Jurisdictional and Age Limitations

Use of the Storage service and the purchase of Storage are restricted to individuals and entities that comply with applicable local laws and regulations. Participation is expressly prohibited for:

- residents or citizens of the People's Republic of China (PRC);
- persons or entities subject to applicable sanctions, or located in any jurisdiction subject to comprehensive sanctions or embargoes;
- residents or citizens of any other country or region where such use or purchase requires additional regulatory approvals or is prohibited by local law; and

- individuals who have not reached the age of 18, or the age of majority defined by the laws of their country of residence.

The above list may be updated periodically following changes to legal or regulatory requirements, at the Company's sole discretion and without prior notice. Users are encouraged to review these Terms regularly.

12.2. User Responsibility

Users are solely responsible for determining their eligibility to use the Storage service and to purchase Storage under the laws and regulations of their country or region of residence or citizenship, including any age-related restrictions. Before purchasing, users must confirm that their actions comply with all relevant legal and regulatory requirements.

12.3. Company Disclaimer

The Company explicitly disclaims any responsibility for verifying users' eligibility under local laws, including age restrictions. By purchasing or using Storage, users affirm that they have independently confirmed their legal compliance, including eligibility based on age and jurisdiction.

12.4. Consequences of Non-Compliance

Should it be determined that a user has violated these restrictions, the Company may suspend or terminate the user's access to the Storage service and the DeNet Ecosystem, and treat any payments made as non-refundable, to the maximum extent permitted by applicable law.

13. Cryptocurrency Ownership, AML and KYC Compliance

Where a user pays in cryptocurrency, the user represents and warrants that: (a) the cryptocurrency transferred is solely and beneficially owned by the user and is free from any claim, lien, encumbrance, or third-party right; (b) the cryptocurrency was obtained through legal means and no part of it is derived from fraud, money laundering, terrorism financing, or any other illicit activity; and (c) the transfer does not infringe the rights of any third party.

Users agree to comply with all applicable anti-money-laundering (AML) and know-your-customer (KYC) requirements. The Company reserves the right, where required by applicable law or its compliance policies, to request identity verification or additional information, and to suspend, delay, or decline any transaction pending such verification.

14. Compliance with Legal Obligations

Users are solely and fully responsible for ensuring that their use of the Storage Site, the purchase and use of Storage, and any payment method selected by them comply with all applicable laws, regulations, sanctions, exchange controls, tax obligations, and regulatory requirements in their jurisdiction(s) of residence, domicile, nationality, or habitual location.

The Company does not provide legal, regulatory, tax, financial, or investment advice and makes no representations or warranties regarding the legality of cryptocurrency use or of purchasing Storage in any particular jurisdiction. Users are encouraged to seek independent professional advice where necessary. To the maximum extent permitted by applicable law, the Company disclaims all liability for a user's failure to comply with applicable legal or regulatory requirements.

15. Suspension and Termination

The Company may suspend or terminate a user's access to the Storage service, in whole or in part, where the user breaches these Terms, where required by law or a competent authority, or where necessary to protect the security or integrity of the DeNet Ecosystem or third parties.

A user may discontinue use of the Storage service at any time and, where applicable, cancel any Subscription in accordance with the Renewal, Cancellation and Expiry section above.

Upon termination, the user's right to use the purchased Storage ceases, and data exceeding the Free Allowance may be deleted as described under Renewal, Cancellation and Expiry above. Provisions relating to disclaimers, limitation of liability, indemnity, governing law, and dispute resolution survive termination.

16. Intellectual Property

All intellectual property rights in and to the DeNet Ecosystem, including the Applications, Storage Site, software, protocol, trademarks, designs, and documentation, are and remain the property of the Company and its licensors. The purchase of Storage grants the user a limited, non-exclusive, non-transferable, revocable licence to use the Applications and the Storage service for their intended purpose, and does not transfer or license any intellectual property rights in the DeNet Ecosystem.

As between the user and the Company, the user retains all rights in their User Content. The Company does not claim ownership of User Content and processes it solely as necessary to provide the service.

17. Disclaimer of Liability and Indemnity

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE COMPANY, ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, AND THE DENET COMMUNITY SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF DATA, PROFITS, GOODWILL, OR ANTICIPATED SAVINGS, ARISING OUT OF OR IN CONNECTION WITH THE PURCHASE OR USE OF STORAGE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

To the maximum extent permitted by applicable law, the Company's aggregate liability arising out of or in connection with these Terms or the Storage service shall not exceed the total amount actually paid by the user to the Company for Storage in the twelve (12) months preceding the event giving rise to the claim.

Nothing in these Terms excludes or limits any liability that cannot be excluded or limited under applicable law, including liability for death or personal injury caused by negligence, or for fraud.

Users agree to indemnify and hold harmless the Company, its officers, directors, employees, agents, affiliates, and members of the DeNet community from any claims, losses, liabilities, expenses, or damages (including reasonable legal fees) arising out of or in connection with the user's Content, the user's use of the Storage service, or the user's breach of these Terms or of applicable law.

18. Governing Law and Dispute Resolution

18.1. Governing Law

These Terms, and any dispute, claim, or controversy arising out of or in connection with them, including any question regarding their existence, validity, interpretation, performance, breach, or termination, as well as any non-contractual obligations or claims, shall be governed by and construed in accordance with the laws of Singapore, excluding its conflict of laws rules.

The Company makes no representations regarding the legality or regulatory treatment of the Storage service under the laws of any jurisdiction other than Singapore, and disclaims all liability arising from a user's failure to comply with applicable local laws, to the maximum extent permitted by applicable law.

18.2. Dispute Resolution

In the event of any dispute, controversy, or claim arising out of or in connection with these Terms (a "Dispute"), the parties shall first attempt to resolve it through good-faith negotiations. Either party may initiate negotiations by written notice, and the parties shall use reasonable efforts to resolve the Dispute amicably within thirty (30) calendar days from the date of such notice.

If the Dispute is not resolved within that period, it shall be finally and exclusively resolved by arbitration administered by the Singapore International Arbitration Centre (SIAC) in accordance with the SIAC Arbitration Rules in force at the time of commencement, which rules are deemed incorporated by reference. The seat of arbitration shall be Singapore, the language shall be English, and the tribunal shall consist of one (1) arbitrator unless otherwise determined under the SIAC Rules. The award shall be final and binding and may be enforced in any court of competent jurisdiction.

To the fullest extent permitted by applicable law, users expressly waive any right to bring or participate in any class action, collective action, representative action, or group arbitration against the Company. Unless otherwise determined by the tribunal, each party bears its own legal fees and the parties share the arbitration costs equally.

Nothing in this Section shall prevent the Company from seeking interim, injunctive, or equitable relief (including for the protection of intellectual property, confidential information, or technological assets) from any court of competent jurisdiction where arbitration would not provide an adequate or timely remedy.

19. Assignment and Transfer of Rights

The Company may transfer or assign its rights and obligations under these Terms, in whole or in part, to any third party without prior notice to or consent from users, including where such transfer is required to comply with applicable laws or regulations. Users may not assign or transfer their rights or obligations under these Terms without the Company's prior written consent.

20. Contact

If you have any questions regarding these Terms or need assistance, please submit your request through the Storage Site or email support@denet.app.